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(Pages : 2)

Reg. No.....

Name.....

**B.B.A./B.B.M. DEGREE (C.B.C.S.S.) EXAMINATION, MARCH 2015**

**Sixth Semester**

**Core Course—INDUSTRIAL RELATIONS**

[Common for B.B.A. and B.B.M.]

Time : Three Hours

Maximum Weight : 25

**Part A**

*Answer all questions.*

*Each bunch of four questions carries a weight of 1.*

- I. 1 Employees place their opinions at the workplace to influence the outcomes of their work through \_\_\_\_\_.
- 2 \_\_\_\_\_ is a method by which trade unions project and improve the conditions of their member's working lives.
- 3 Trade Union constitution is a document providing the guiding principles which form the basis for the \_\_\_\_\_ of a union.
- 4 Internal challenges for unions mainly concern demographic changes in the work force and the consequent changes in the \_\_\_\_\_ of Trade Union members.
- II. 5 Occupational unions are unions of workers organised in a \_\_\_\_\_.
- 6 Trade Union Recognition by government is done on the basis of a \_\_\_\_\_ method.
- 7 AIOE has the principal objective of educating \_\_\_\_\_ as to how best they could maintain harmonious IR.
- 8 Employment relation cover relations between \_\_\_\_\_ both in unionised and non-unionised situations.
- III. 9 \_\_\_\_\_ deals with the behaviour, values and beliefs and assumptions, concerning work of all people at work, including managers.
- 10 \_\_\_\_\_ are welfare schemes provided within the factories.
- 11 The responsibility of Workers' education in India is vested with \_\_\_\_\_.
- 12 The tenure of shop council is for a period of \_\_\_\_\_.
- IV. 13 Providing drinking water is a \_\_\_\_\_ welfare activity.
14. The primary trade union should have \_\_\_\_\_ % of employees in an industry enrolled as members.
- 15 Multiplicity of Trade Unions exist because of \_\_\_\_\_.
- 16 CITU is the Trade Union arm of \_\_\_\_\_ party.

(4 × 1 = 4)

Turn over

**Part B***Answer any five questions.**Each question carries a weight of 1.*

Write notes on :

- |                                      |                                    |
|--------------------------------------|------------------------------------|
| 17 Recognised Trade Unions.          | 18 Intra-mural welfare activities. |
| 19 Objectives of workers' education. | 20 Shop councils.                  |
| 21 MBO.                              | 22 EFI.                            |
| 23 INTUC.                            | 24 Concept of WPM.                 |

(5 × 1 = 5)

**Part C (Short Essay)***Answer any four questions.**Each question carries a weight of 2.*

- 25 What are the problems faced by trade unions in India ?
- 26 Discuss the ancillary functions of Trade Unions in India.
- 27 Explain the importance of collective bargaining to employees and employers.
- 28 Bring out the function of registered Trade Unions.
- 29 Explain the objectives of IR in India.
- 30 What are the roles of employers' organisation in IR ?

(4 × 2 = 8)

**Part D (Long Essay)***Answer any two questions.**Each question carries a weight of 4.*

- 31 Explain the methods of WPM in India.
- 32 Discuss the growth of IR in India.
- 33 Explain the functions of Trade Unions.

(2 × 4 = 8)